

**Tibor Bode  
Global Safe Technologies Australia  
14 Astley Place Edensor Park NSW 2176**

**24/04/2008**

**Dear Tibor,**

**Back in December 2006 our apartment complex had issues with slippery tiles and inadequate stair aluminium nosing which was a safety concern for residents and their visitors at this property. We had contacted your company on advice from a building consultant to assess and rectify the situation.**

**After providing us with a very comprehensive report, we decided to go ahead with your proposal. During the Christmas period of 2006, you and your people worked tirelessly to complete the project to our total satisfaction. You have done an outstanding job both with your Safe Solution to the tiled floor surfaces as well as with the Safe Grip product that was applied to the stair nosing.**

**It has been just over 12 months since the application of the Globalsafe products and the Executive Committee at Sturdee Parade would like to convey to you that we have been extremely happy not only with the products which you have installed to eliminate our slip and fall concerns, but also with the ongoing reporting of the floor condition that your company has provided over the past 12 months. This very valuable regular assessment and reporting feedback has allowed us to keep abreast of the ongoing condition of the floors and stairs at this property. This report is also invaluable in ensuring that the property continues to maintain surfaces on its stairs and entrances which are safe and non-slippery.**

**For anyone considering using your products and services, we would highly recommend them.**

**Sincerely yours,**

A handwritten signature in black ink, consisting of a stylized initial 'e' followed by a long horizontal line.

**On behalf of the Executive Committee  
For Strata Plan: 69557 Sturdee Parade Dee Why**