



December 20, 2004
Mr. Greg Boa
Carolina Safety Council, Ltd
124 Dallavia Ct.
Morrisville, NC 27560

Re: Bathtubs in guests rooms

Dear Greg,

Thanks for the wonderful job you performed on our bathtubs. Not only are they safer, they sparkle like brand new. The non-slip surface had become dull and appeared to be dirty. Now they are bright and clean as well as non-slip.

I will recommend you and your company. You really have a product that works!

Sincerely,

A handwritten signature in black ink that reads 'Tom Moore'.

Tom Moore
General Manager

